Date of Incident: 3 March 2016

Time of Incident: 8:30 PM

Buildings Affected: 75
Floors Affected: All

Areas Affected: Offices

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 8:15 PM during the walkthrough of the freezer farm many of the interior freezers were in power failure alarm.

The afterhours electrician found the main breaker GLK1RC was tripped.

Mark Hughes was immediately contacted regarding the issue.

The electrician checked all GFI strips of the associated freezers and Jimmy Wright (Dyna Electric) was contacted regarding the issue.

With approval of Jimmy Wright the afterhours electrician reset the Main breaker.

All GFI power strips were checked and reset if needed.

Due to the short frequency between tours none of the freezer temps were below 70 C.

Mark Hughes was contacted and informed that the freezers were back up and running.

The freezer farm will be closely monitored throughout the shift.

Details will be passed to the daytime afterhours shift.

Status: Closed

Date of Incident: 01 August 2016

Time of Incident: 9:30 pm

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Loading Dock Security Guard room

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 9:30 pm received call from command center regarding a mosquito invasion reported by B52 loading dock security guards.

Further investigation found that the loading dock overhead door was open and allowing the mosquitoes to enter the building, the doors closed and secured.

The security guards were asked to keep the overhead doors closed due to the mosquitoes are drawn to the interior lights and entering via the open door.

Documented issue in log book.

Status: Completed

Date of Incident: 01 December 2016
Time of Incident: 10:00 pm/ 2:00am

Buildings Affected: 75

Floors Affected: Ground

Areas Affected: Freezer no. 979

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During hourly freezer farm tours, freezer no. 979 was noticed to have a swing in temperature ranging from -78 C to -71 C with no high/low temp alarms present.

The freezer door was checked for closer and lock was ensured to be in the correct position.

No contacts were notified due to any high/low temp alarms present.

The freezer in question may need to be checked and serviced.

The information will be passed to the daytime team and the event will be documented in the shift log book.

Status: Completed

Date of Incident: 1 June 2016

Time of Incident: 3:00 am

Buildings Affected: 64
Floors Affected: All
Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 3:00am during the physical tour of building 64 mechanical room, it was noticed that the domestic water pressure regulator had a small leak from the top seal.

The water was diverted to an open floor drain.

The pressure regulator will be watched throughout the shift and information regarding issue will be passed on to the morning shift.

The incident will be logged in the shift manual.

Status: Completed

Date of Incident: 02 March 2016

Time of Incident: 8:08 pm

Buildings Affected: 32 Floors Affected: 1st

Areas Affected: Janitorial RM 33C59

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Entrance door to Janitorial service room with busted jamb.

Date of Incident: 02 March 2016

Time of Incident: 8:08 pm

Buildings Affected: 32 Floors Affected: 3rd

Areas Affected: Women's Restroom RM 33C59

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Second stall women's restroom toilet continuously running.

Branch shut off fill valve on toilet only to prevent flooding and possible safety issue.

The stall door was locked and a out of order sign was placed on stall door.

Status: Open

Time Spent: 1 hr

Materials Needed: N/A

Maximo Ticket No. N/A

Date of Incident: 02 March 2016

Time of Incident: 8:08 pm

Buildings Affected: 32 Floors Affected: 3rd

Areas Affected: Women's Restroom RM 33C59

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Second stall women's restroom toilet continuously running.

Branch shut off fill valve on toilet only to prevent flooding.

The stall door was locked and a out of order sign was placed on stall door.

Status: Open

Time Spent: 1 hr

Materials Needed: N/A

Maximo Ticket No. N/A

Date of Incident: October 03 2016

Time of Incident: 7:00 pm

Buildings Affected: 21 Floors Affected: All

Areas Affected: Restrooms, showers, Kitchen etc.

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 7:00 pm, during the mechanical room walkthroughs it was noticed that none of building 21 hot water pumps were running and pump 5 VFD was in fault.

The afterhours control technician was notified and hot water pump 5 VFD was reset physically and in software.

The pump began to start and reentered into fault status, the afterhours control technician locked out pump 5 in software to prevent further issues and enabled hot water pump 6 to lead position and take over immediately.

The Honeywell day shift technician was notified of the issue and will address first thing in the AM.

The incident will be documented in the log book and information will be passed on to the morning shift.

Status: Completed

Date of Incident: 04 April 2016

Time of Incident: 1:45 am

Buildings Affected: 75 Floors Affected: 1st

Areas Affected: Freezer no. 864

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During tour of the freezer farm, freezer no 864 was in high temp alarm.

Temperature reading -71C. The cause found was a tripped GFI extension cord.

The GFI was reset and freezer checked for operation and will be checked throughout the shift.

Information about the incident will be passed on to the next shift.

Status: Completed

Date of Incident: 05 April 2016

Time of Incident: 2:15 am

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Rabbit room 0186

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During virtual tour of the vivarium in Metasys room 0186 (Rabbit room) room temperature was reading 21.4 C @ set point of 18.0 C (3.4 c above SP).

The onsite technician verified room temperature readings on the watch dog/Edstrom terminal readings @ 20.46 C (0.28 C above 18.0 C set point).

To be on the safe side as per the SOP priority 2 contacts were called and left voice messages regarding the readings.

The reheat valve was visually checked to ensure closed 100% and a delta T was taken from the supply and return to verify proper operation. A slight difference of .5 degree C was detected, possible valve leak through is the cause.

The room will be closely watched throughout the shift and information will be passed on to next shift.

Non Honeywell issue:

While using the Edstrom terminal an enunciator panel was emitting a loud noise and showing "Oxygen Reserve In Use", This was also relayed to the priority 2 contacts in the voice messages.

Status: Completed

Date of Incident: 05 May 2016
Time of Incident: 12:00 am

Buildings Affected: 52 Floors Affected: NA

Areas Affected: Electrical room

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During building 75 parking area lights inspection an audible alarm emitting from the fire control room.

Further investigation found a fire panel trouble alarm but no detailed information was given on the panel's display screen.

The printer information stated "BLDG 52 LVL0 ZN2L ELEC RM NAC1"

Marianne Kennedy was immediately contacted and notified of the issue and that fire shop will be consulted first thing in the AM.

During building tours it was noticed that a fire remote panel located in building 52 side entrance was completely blank and seem to have no power.

Status: Completed

Date of Incident: 06 April 2016

Time of Incident: 2:10 am

Buildings Affected: 1

Floors Affected: 1st & 2nd

Areas Affected: Women's restrooms 12C21 & 22C21

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 1:30 am received call from command center regarding a water leak near the 1st floor women's restroom 12C21.

Received a secondary call from Kenny Windsor regarding the leak issue.

Issue found was a leaking drinking water fountain filter located in the 2nd floor women's restroom (22C21), the supply pipe to the top of the water filter was compromised spraying water onto the restroom floor and migrating to the first floor women's restroom and pantry.

The supply valve to the filter was shut off stopping water from leaking and clean up measures applied (See below)

2nd floor Women's restroom (22C21);

- All residual water was extracted and floor mopped.
- Wet floor signs placed for safety.

1st floor Women's Restroom (12C21)

- All residual water was extracted and mopped with floor blowers set in place.
- The carpet between men's and women's restroom was extracted and floor blowers set in place.
- All effected ceiling tiles were removed and floor cleaned of all debris.
- Wet floor signs placed for safety

Pantry (Minimal water)

Minimal residual water was mopped.

Upon request a follow up call was made to Kenny Windsor and a verbal report was given.

Date of Incident: 06 December 2016

Time of Incident: 11:28 pm

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Vivarium RM 0191

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

At 11:28 pm received call from watchdog in regards to low temp alarm in room 0191, stating room temp is reading 21.21 C low temp.

Referenced Metasys, room set point 22.5 C/ room temp 22.9

No action taken at this time

Room will be monitored throughout the shift.

Documented issue in log book and information passed on to next shift.

Status: Completed

AFTER HOURS INCIDENT REPORT

Date of Incident: 5-7-2016
Time of Incident: 7:21 am
Buildings Affected: Child care

Floors Affected: All Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

At 7:21 am received call from command center regarding a trouble alarm on the building fire panel.

Immediately contacted Jamil Pinkett and left voice mail.

Called Rudy Ramirez and left voice mail message.

Spoke with Marianne Kennedy and notified her if the issue.

Called command center to inform that Marianne Kennedy was informed and fire shop will be contacted.

Status: Closed
Time Spent: N/A
Materials Needed: N/A
Maximo Ticket No. N/A

Status: Open

Time Spent:

Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: 7 June 2016

Time of Incident: 8:00 pm

Buildings Affected: 1

Floors Affected: 1st

Areas Affected: 1st floor pump room

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During the 8:00 pm physical tour it was noticed that building 1 tiger flow pump control panel display graphics are not operating (Blank white screen).

Power was cycled to the control but did not correct the issue.

The pumps are operating as normal but no display shown on control panel.

The event will be documented in shift log book and information will be passed on to the daytime technicians.

Status: Completed

Date of Incident: 7 June 2016

Time of Incident: 6:50 pm

Buildings Affected: 66

Floors Affected: 3rd & 4th

Areas Affected: Mechanical rooms 36C07/46C07

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 6:50 PM received call from Horace Minor (Honeywell Plumber) regarding a water leak in mechanical room 46C07.

Investigation found AHU 1-4 had a condensate blockage resulting in overflowing condensate pan in mechanical room only.

We unblocked AHU 1-4 condensate line and rechecked proper water flow.

All residual water was wet vacuumed up from mechanical room 46C07 and also the mechanical room below room 36C07.

We will revisit both rooms and wet vacuum any more residual water as necessary.

The event will be added to the shift log book and information will be passed on to the daytime technicians.

Status: Completed

Date of Incident: 08 December 2016

Time of Incident: 1:30 am

Buildings Affected: 21
Floors Affected: All
Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 1:30 am during the physical walkthrough of building 21 pump room It was noticed that newly installed chilled water pump 3 VFD bypass was in the off position instead of normal auto setting.

Set VFD bypass to auto position and checked operation of chilled water pumps physically and in software BMS.

Issue will be documented in log book.

Status: Completed

Date of Incident: 09 September 2017

Time of Incident: 6:15 pm

Buildings Affected: 22 Floors Affected: 1st

Areas Affected: Men's restroom 1-3A

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 6:15 pm received call regarding the far right side urinal in men's room 1-3A in building adjacent to 22 guard station.

Further investigation found the urinal fill valve stuck in the open position allowing the water to continuously flush.

The fill valve was shut off, an out of order sign was placed above the affected urinal and the nearby guards were notified of the issue.

All water was cleaned up and wet floor signs were placed in the designated area.

The incident will be documented I the shift log and also passed on the daytime plumbers.

Status: Closed
Time Spent: 1 hr
Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: May 10 2016

Time of Incident: 5:47 pm

Buildings Affected: 52

Floors Affected: 2nd floor

Areas Affected: Rooms 2151 & 2153

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received an email from Marianne Kennedy regarding high temperatures in rooms 2151 and 2152 resulting in low temp freezers in ambient temperature alarm.

Contacted afterhours control technician and was informed that a phoenix communication issue is the predominant cause. The Phoenix technician from Metro will be onsite first thing tomorrow morning to correct the issue.

Currently moving forward discussed primary measures are to stabilize the rooms overnight are keeping the doors open to the corridor to elevate heat buildup and apply floor fans to circulate air in the rooms which is correcting the issue and alleviating the heat buildup.

Secondary measures are to remove the reheat valve actuators and shut off the valve manually if primary measures fail throughout the evening shift.

The afterhours control technicians are instructed to take hourly temp reading and report to the supervisor immediately if the freezers go back into ambient alarm.

Marianne Kennedy was contacted and notified of the actions in motion.

N/A

Status: Open Time Spent: 1 hr

Maximo Ticket No. N/A

Materials Needed:

Date of Incident: 10 September 2016

Time of Incident: 9:18 pm

Buildings Affected: 75

Floors Affected: Ground

Areas Affected: Freezer no. 8855 (-80 C)

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During the 9:00 pm freezer farm walkthrough it was noticed that freezer no. 8855 was in low battery alarm.

There were no issues with current temperature or functionality of the unit. (Temp -78 C) So no further action was taken as per SOP.

The issue will be documented in the shift log and the information relayed to the next shift.

Status: Completed

Date of Incident: 11 August 2016

Time of Incident: 12:56 am

Buildings Affected: 2

Floors Affected: Ground
Areas Affected: Rm 0044

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received a call from GRC at approximately 12:56 am in regards to on a smoke smell near room 0044 in Building 2. A Honeywell controls employee was sent to investigate. He found nothing wrong in the area of the room. We believe the smell came from outside the building, because we had noticed the smell of smoke outside the buildings right before this call came in, and Eddy Reynolds had just driven around the FDA site to look for possible sources and found none. He also traveled down Rte 650 and found the smell to be all around the area outside of FDA property, with the source and direction being uncertain. Security at FDA, and the GRC was notified that the source of this smoke smell was from off site.

Status: Completed

Date of Incident: 22 November 2016

Time of Incident: 3:40 pm

Buildings Affected: North East Parking Garage

Floors Affected: Ground
Areas Affected: Elevator 4

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 3:40 pm received call from Christine Ewing (GSA) regarding an elevator entrapment in the North East Garage.

Command center was immediately contacted for further information and stated that the person trapped called command center directly, the fire department was called by command center and was already onsite.

The individual was released and car no. 4 was disabled to prevent further use.

Judy Sharp (Honeywell) was contacted directly to request ELCON address the issue.

The issue will be documented in the log book and information will be passed on to the next shift.

Status: Completed

Date of Incident: 12 April 2016

Time of Incident: 6:47 pm

Buildings Affected: 2

Floors Affected: Ground Floor Tunnel
Areas Affected: Outside Security office

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 6:47 pm received call from Marianne Kennedy regarding a water leak building 2 tunnel outside security office.

Investigation found the flange on the 6" main sprinkler line leaking near the swing gate of the flange.

Tightened flange bolts in a star configuration to distribute pressure evenly.

Will monitor throughout the evening and pass on information to the next shift technicians.

Status: Completed

Date of Incident: 12 May 2016

Time of Incident: 08:00 pm

Buildings Affected: 22
Floors Affected: All
Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During building 7:00 pm tour it was noticed that chilled water pump 2 VFD was in fault and had no power to the controller.

Honeywell control technician was onsite and is currently aware of and working on the issue. Pump 1 and 3 were enabled and DP set point is being met.

Status: Completed

Date of Incident: 13 May 2016

Time of Incident: 6:00 pm

Buildings Affected: 72 Floors Affected: 4th

Areas Affected: Lab room 4256 Freezer no. 7616

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received notification from day shift Honeywell Branch regarding a call that was received at 5:30 PM about freezer no. 7616 was in high temp alarm.

Afterhours electrician ensured power was present.

Primary contact William Chang (301-279-0332) was present and had removed and relocated perishable items.

Mark Hughes was contacted and notified, Mark mentioned that FDA was aware of the issue and corrective measures are in progress.

Primary contact William Chang was immediately notified of FDA's involvement and corrective actions are being taken.

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Status: Completed

Date of Incident: 14 June 2016

Time of Incident: 6:50 am

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Rabbit room 0185

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During virtual tour of the vivarium in Metasys room 0185 (Rabbit room) room temperature was reading 22.1 C @ set point of 18.0 C (4.1 c above SP).

The onsite technician verified room temperature readings on the watch dog/Edstrom terminal readings @ 20.46 C (2.26 C above 18.0 C set point).

The watch dog/Edstrom terminal was not showing any high temp alarms.

The reheat valve was visually checked to ensure closed 100% and a delta T was taken from the supply and return to verify proper operation. A slight difference of .5 degree C was detected, possible valve leak through is the cause.

The room will be closely watched throughout the shift and information will be passed on to next shift.

If temperature continues to increase and goes in the tier 1 or 2 range the appropriate people will be immediately contacted.

Status: Completed

Date of Incident: 15 July 2016

Time of Incident: 8:00 pm

Buildings Affected: 2
Floors Affected: All
Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During the 8:00 PM physical tour of building 2 pump room, it was noticed that chilled water pump 1 VFD panel was blank, no values shown and not operating, Chilled water pump 3 was only running.

The onsite control tech reset the VFD physically until the display was showing input and output values.

The VFD was reset in software and chilled water pump was given a command to test the chilled water pump for proper operation.

The pump will be monitored throughout the evening shift.

The issue will be noted in the shift log and also passed down to the morning shift.

Status: Completed

Date of Incident: 15 July 2016

Time of Incident: 5:45 pm
Buildings Affected: 52/72
Floors Affected: 3rd

Areas Affected: Room 3376

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 5:45 PM received call from command center regarding a burning odor outside room 3376.

Honeywell branch investigated the area and found no issue other than possible floor cleaner used by Janitorial team in a nearby area.

All associated AHU's were checked for slipping drive belts and other issues with no issues found.

Status: Completed

Date of Incident: 15 May 2016

Time of Incident: 8:30 pm

Buildings Affected: 64 Floors Affected: All

Areas Affected: Labs and offices

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During Honeywell branch tours it was noticed that AHU 3 in building 64 was not running.

The issue was the 24 VAC transformer that powers all the relays for VFD, safety and damper control was tripping out on high amperage.

During the troubleshooting process all relays, RIBS and airflow stations had to be isolated and checked for ground.

It was noticed that as set of unmarked wires on the 24 VAC terminal block was causing the over amperage and causing the transformer to trip out.

Since the wires were not labeled Honeywell technician Chris Putman assisted in tracing the wires back to their device located inside the AHU.

The issue causing the over amperage was a faulty PC board on an EBTRON air flow station located inside the unit.

Since the flow sensor has no process (control) and the unit is mission critical the flow sensor was bypassed and AHU 3 was started and checked for proper operation.

The information will be passed on to the morning shift

Status: Completed

Date of Incident: 15 May 2016

Time of Incident: 1:54 pm

Buildings Affected: 75 Floors Affected: 1st

Areas Affected: Freezer no. 8482

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 1:54 pm I received a call from afterhours Honeywell branch technician regarding a visual alarm light indicating an issue on freezer 8482.

Primary contact Vyachesiav Furtak @ (240-402-6788) was notified of the alarm and instructed the afterhours branch technician to disregard the alarm.

We will still continue to monitor throughout the shift and relay issue to the evening shift. All incidents are documented in the Honeywell log book.

Status: Completed

Date of Incident: 1 May 2016

Time of Incident: 4:30 pm

Buildings Affected: 75 Floors Affected: 1st

Areas Affected: Freezer no. 8482

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received call from afterhours technician regarding a high temp alarm emitting from freezer 8482 that was found during the physical tour.

Primary contacts were called and let voice message regarding the issue.

Mark Hughes was contacted regarding the issue.

We will continue to monitor throughout the shift and relay issue to morning shift.

Status: Completed

Date of Incident: 17 December 2016

Time of Incident: 10:00 am

Buildings Affected: 62 Floors Affected: 1st

Areas Affected: Loading dock hose bib leaking inside.

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 10:00 am received call from command center regarding water leaking into loading dock of B62. Investigation determined it was from a hose bib just outside the loading dock that was still hooked up and frozen. The hose was disconnected and the hose bib turned off, along with the floor being mopped up – but we were unable to determine if the piping was leaking inside the wall. If water got into the block wall, it may take some time for it drain out, so it may take a few days to determine if the piping is leaking inside the wall

Status: Completed

Date of Incident: 17 December 2016

Time of Incident: (7:00, 9:00, 11:00 pm) - (1:00, 3:00, 5:00 am)

Buildings Affected: 72 Floors Affected: 5th

Areas Affected: Hallway, RM 5243, RM 5227

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

As requested by GSA & FDA building 72 5th floor BSL 3 hallways, room# 5243 & room# 5227 were inspected for evidence of water every two hours during the afterhours evening shift.

No evidence of water was found on any inspections.

The information will be documented in the shift log and information passed on to the dayshift team, the inspections will continue throughout the weekend shift and if any issues are found it will be immediately reported.

Status: Completed

Date of Incident: 17 July 2016 Time of Incident: 12:15 pm

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Room G132 Low Temp Freezer

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 12:20 pm received call from command center regarding low temp walk in freezer issue (Setpoint -20C, current temp -2.0 C) located in Building 52 vivarium.

Immediately contacted Branch and onsite electrician to investigate issue and report back with findings.

The Electrician verified that power was present.

Brach reported back that Anthony Ferrine was onsite and aware of the issue and that all items in the freezer will be relocated and the freezer will be addressed first thing Monday morning.

As per SOP Carl Davis (FDA) and Marianne Kennedy was contacted and informed of the incident.

The incident will be reported in the log book and information will be passed on to the next shift.

Status: Completed

Date of Incident: 17 July 2016 Time of Incident: 12:15 pm

Buildings Affected: FDA Credit Union Trailer

Floors Affected: 1st

Areas Affected: Credit Union Trailer

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 11:20 pm Honeywell Branch received call from Donald Abel (GSA) regarding Main power loss in the FDA Credit Union trailer and was asked of the onsite electrician and Honeywell branch to investigate.

The onsite electrician found that the fuses feeding the step down transformers for the trailer were blown.

Donald Abel (GSA) and James Wright were contacted of the findings and no further action was taken.

Kelly Electric will be notified of the issue and make necessary repairs.

The incident will be reported in the log book and information will be passed on to the next shift.

Status: Completed

Date of Incident: 17 May 2016

Time of Incident: 6:12 pm

Buildings Affected: 62

Floors Affected: Ground

Areas Affected: Room G120

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 6:12pm received call from Jamil Pinkney regarding an ERIC ticket about a water leak in room G120.

Contacted Honeywell branch to investigate, no water leak was found. The Branch technician was instructed by the FDA employee inside the room to isolate water to lab equipment.

The water was isolated as instructed and revivified no water leaks present.

Status: Closed

Date of Incident: 18 December 2016

Time of Incident: (7:00, 9:00, 11:00 pm) - (1:00, 3:00, 5:00 am)

Buildings Affected: 72 Floors Affected: 5th

Areas Affected: Hallway, RM 5243, RM 5227

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

As requested by GSA & FDA building 72 5th floor BSL 3 hallways, room# 5243 & room# 5227 were inspected for evidence of water every two hours during the afterhours evening shift.

No evidence of water was found on any inspections.

The information will be documented in the shift log and information passed on to the dayshift team, the inspections will continue throughout the weekend shift and if any issues are found it will be immediately reported.

Status: Completed

Date of Incident: 17 & 18 March 2016

Time of Incident: 8:34 pm/9:38 pm/11:42 pm/ 12:15 am

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Rodent holding room G126

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received four (4) low temp alerts from Watch Dog throughout the night regarding rodent holding room G126. (See call details and space temp readings below)

Space temperature set point set @ 21.8 C

(Call 1) 8:34 pm low space temp, Watch Dog: 17.70 C (low) Metasys: 19.9 C (normal)

(Call 2) 9:38 pm low space temp, Watch Dog: 17.76 C (low) Metasys: 20.1 C (normal)

(Call 3) 11:42 pm low space temp, Watch Dog: 17.68 C (low) Metasys: 20.0 C (normal)

(Call 4) 12:15 am low space temp, Watch Dog: 17.68 C (low) Metasys: 19.9 C (normal)

As per SOP contacted Tier 2 recipients, spoke with Rob Alexander directly to relay information regarding calls and issue.

Rob requested the effective space temp set point increased by one (1) degree C.

Increased effective space temp set point from 21.8 C to 22.8 C.via operator override.

Continued to monitor room as normal, low temp calls from Watch Dog have ceased.

Status: Completed

Date of Incident: 19 April 2016

Time of Incident: 11:13 pm

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Vivarium RM 0150

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

At 11:10 pm received call from watchdog in regards to low temp alarm in room 0150, stating room temp is reading 21.11 C low temp.

Referenced Metasys, room set point 26.7 C/ room temp 24.9

No action taken at this time

Room will be monitored throughout the shift.

Documented issue in log book and information passed on to next shift.

Status: Completed

Date of Incident: 19 February 2015

Time of Incident: 7:08 pm

Buildings Affected: 32 Floors Affected: 1st

Areas Affected: Women's Restroom RM13C51

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Second stall women's restroom toilet continuously running.

Branch shut off fill valve on toilet only to prevent flooding.

The stall door was locked and a out of order sign was placed on stall door.

Status: Open

Time Spent: 1 hr

Materials Needed: N/A

Maximo Ticket No. N/A

Date of Incident: 20 April 2016

Time of Incident: 10:00 pm

Buildings Affected: 75 Floors Affected: 1st

Areas Affected: Freezer no. 8663

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During the 10:00 pm hourly tour of the freezer farm afterhours Dyna electrician noticed freezer no.8663 in high temp alarm.

All associated breakers and GFI power strip was checked and no issues found.

The afterhours Dyna Electrician immediately contacted the afterhour's supervisor to relay the issue.

The afterhours branch technician contacted the primary and secondary contacts (Anil Choudhary 240-515-4973, Noel Baichoo 240-357-4808) where called and left voice mail messages regarding the issue.

The afterhours Supervisor called and spoke with Mark Hughes and relayed information on the incident.

The afterhours supervisor contacted the REESE hotline but the call kept dropping, no resolution was confirmed.

Status: Completed

Date of Incident: 24 June 2016

Time of Incident: 1:00 pm

Buildings Affected: 75

Floors Affected: Ground

Areas Affected: Freezer no. 9283 (-20 C)

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 1:00 pm received call from Honeywell Branch regarding an issue with Freezer #9283.

During hourly freezer farm tour, freezer no. 9283 was in temp failure/ high temp alarm.

Freezer was currently at -10 C. (Set Point -20C)

Afterhours electrician ensured power was present and GFI was functioning properly.

Primary research contact Caren Chancey (240-402-9424, 307-742-3171) and Evgenlya Volkova (240-402-7454, 409-354-3839) was contacted and left voice mail message regarding issue.

As per SOP, the FDA and GSA call tree recipients were called, spoke with Robert Alexander (FDA) and notified all information regarding the incident including research contact names and numbers.

Robert mention he will try to contact the research contacts and relay incident information.

Marianne Kennedy was contacted and relayed all current information on the freezer.

Robert Alexander called back that he had spoken with the research contacts and they are aware of the issue and this is a reoccurring problem with this particular unit.

The Honeywell Branch and afterhours electrician were called and updated on the current information.

Status: Completed

Date of Incident: 29 September 2016

Time of Incident: 7:00 AM Buildings Affected: 52/72/75

Floors Affected: All

Areas Affected: BSL-3, Vivarium, Freezer Farm

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

There was a power outage affecting the entire campus. BSL-3 labs and AHUs went down. System went on minimum (1) exhaust fan mode. Exhaust fan 14 continued to run. AHUs for Vivarium, common areas, and offices also failed in buildings 52/72. Power came back up approximately 20 mins later. Reset alarms on exhaust fans 13 and 15. Fans ran in minimum mode. Reset all non fan failures. AHUs 6 – 10 were brought back up and began running as normal. Exhaust fans reached normal operating speeds. Reset BSL-3 labs. Pressure reached "recommended threshold", labs began staging. AHUs for the Vivarium were reset. Exhaust fans 11 and 12 were reset. AHUs 1 - 3 started but would only run in minimum mode. Issue was corrected by selecting a lead AHU. AHUs began to ramp up. Freezer farm was checked, no breakers were tripped. Fans were overridden 100% to have the fans ramp up faster. Temperature maintained in the freezer farm. Override released. AHU for the Cryo farm ran as normal after power outage. No issues. All issues resolved.

Status: Completed
Time Spent: 1.5 hrs
Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: 27 April 2016

Time of Incident: 2:30 am

Buildings Affected: 2
Floors Affected: All
Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During tour of building 2 mechanical room it was noticed that chilled water pump 1 VFD was found in overcurrent fault.

The VFD was reset locally and chilled water pump 1 was reset in software.

The chilled water pump was enabled to check operation and no issues found.

Chilled water pump 1 will be monitored throughout the shift and the information will be passed on to the next shift.

Status: Closed

Date of Incident: 27 April 2016

Time of Incident: 8:30 pm

Buildings Affected: 32 Floors Affected: All Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During tour of building 32 mechanical room, it was noticed that chilled water pump 2 VFD bypass inverter was found with no power.

All power and control fuses were checked for integrity and deemed possible bad PC board.

The lead lag sequence was reconfigured to allow chilled water pump 1 & 3 to run in tandem.

Control technician Kevin Gil was notified of the issue.

Status: Closed
Time Spent: 2 hr
Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: 27 April 2016

Time of Incident: 8:00 pm

Buildings Affected: 62
Floors Affected: All
Areas Affected: Labs

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During tour of building 62 mechanical room it was noticed that exhaust fan 9 VFD was found in fault.

The VFD was reset locally and exhaust fan 9 was reset in software.

The lead lag sequence was reconfigured to allow exhaust fan 8 & 10 to run in tandem.

Exhaust fan 9 will be monitored throughout the shift and the information will be passed on to the next shift.

Status: Closed

Date of Incident: 27 February 2016

Time of Incident: 8:30 am

Buildings Affected: 75

Floors Affected: Ground
Areas Affected: Cryo Farm
GSRC no. 17236462

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 8:30 am contacted by GSRC that AHU 6 supply fan tripped out.

Contacted onsite technicians to reset and report.

Supply fan was reset locally at VFD and returned to normal operation.

Status: Completed

Date of Incident: 27 March 2016

Time of Incident: 10:30 pm

Buildings Affected: 75 Floors Affected: 1st

Areas Affected: Freezer no. 843

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During nightly tour freezer no. 843 was emmiting a condenser hot alarm.

The temperature was at set point -79 c and room temperature was at set point.

Primary contacts (Jerry Weir 240-402-7473/ Falco Schmeisser 240-402-7364 were called and let voice message.

We will continue to monitor thoughout the shift and relay issue to morning shift.

Status: Completed

Time Spent: 1 hr

Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: 27 March 2016

Time of Incident: 11:00 pm

Buildings Affected: 75
Floors Affected: 1st

Areas Affected: Freezers

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During tours of the freezer farms we took note of all the freezers with low battery alarms.

Listed below are freezer numbers with low battery alarms for your maintenance records.

Freezer # 979

5924

8525

869

Status: Completed

Date of Incident: 28 April 2016

Time of Incident: 5:15 pm

Buildings Affected: 2 Floors Affected: 3rd

Areas Affected: Men's restroom 3025

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received call regarding building 2 3rd floor men's restroom room 3025 blocked toilet.

Contacted Honeywell branch, water was shut off and blockage cleared.

Water was restored and toilet checked for operation.

Status: Closed

Time Spent: 2 hr

Materials Needed: N/A

Maximo Ticket No. N/A

Date of Incident: 28 March 2016

Time of Incident: 6:30 pm

Buildings Affected: 32 Floors Affected: 5th

Areas Affected: Men's room 53C51

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received call from command center, lav fixture in men's room continously running.

Sent Honeywell Branch to investigate, found photo sensor covered with water.

Cleaned sensor to stop water and prevent possible overflow.

Checked proper operation.

Status: Completed

Date of Incident: 31 July 2016

Time of Incident: 09:00 pm

Buildings Affected: 75 Floors Affected: NA

Areas Affected: Freezer no. 8522

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During the 9:00 pm hourly tour of the freezer farm afterhours it was noticed freezer no.8522 in high temp alarm. (Set point: -80 C, current temp: -66 C)

All associated breakers and GFI power strip was checked and no issues found.

There was a note from Steve Carter (LES) dated 7/29/16 stating, "Unit was just started at 2:00 pm high temp alarm may come on due to length of time it takes to pull down to temp."

Due to the time span of when it was repaired the primary contact researcher (Juraj Cervenak @ 240-506-7574) was called and the issue was relayed verbally.

Researcher Juraj Cervenak stated that he was aware of the issue and also stated that the faulty freezer is empty of all product and repairs will be schedule during the upcoming week.

Since the researcher is aware of all events and the freezer is void of all product no further action will be taken.

Status: Completed

Date of Incident: 31 May 2016

Time of Incident: 2:00 am

Buildings Affected: 75
Floors Affected: All
Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 2:00am during the physical and virtual tour of AHU 22 & 23, it was noticed that AHU 23 return fan VFD was in high current alarm but still continued running at minimal hertz.

AHU 23 return fan VFD was checked and reset, and return fan checked for proper functionality and the unit was restarted.

After restart of AHU 23 return fan VFD it was noticed AHU 22 & 23 was out of operating sequence.

Both AHU 22 & 23 had to be restaged for proper sequence and verified operation.

Both AHU 22 & 23 will be watched throughout the shift and information regarding issue will be passed on to the morning shift.

The incident will be logged in the shift manual.

Status: Completed

Date of Incident: 1 April 2016

Time of Incident: 6:00 am

Buildings Affected: 52

Floors Affected: Ground
Areas Affected: Vivarium

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 6:00 am AHU 2 tripped out on high static pressure.

AHU 2 hardware was reset, supply dampers were checked for operation and unit was reset in software.

AHU 2 is in normal operation and will be monitored throughout the shift.

The information regarding the issue will be passed on to the next shift.

Status: Complete

Date of Incident: 1 April 2016 Time of Incident: 07:30 pm

Buildings Affected: 75

Floors Affected: Ground

Areas Affected: Freezer Farm Freezer 5

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 7:30 pm during walkthrough tour cryo freezer was in alarm mode;

Temp A -184.4

Temp B High temp B open (no temp value shown)

The primary contact was called (Drucell Burns @ 202-234-3-50 and was notified.

Mark Hughes was also contacted regarding the issue.

The Branch technician took pictures of the display screen and sent them out to Mark Hughes upon his request.

Status: Incomplete

Date of Incident: 04 April 2016

Time of Incident: 1:00 pm

Buildings Affected: 75
Floors Affected: NA
Areas Affected: NA

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During 1:00 pm tour found Freezer 870 indicating power failure alarm it was verified the compressor and fan motor running.

The freezer was keeping set point at -18 C.

Freezer owner Alain Debrabant (240)402-9467 & Robert Duncan (240-402-8232)

were contacted and left voice message

The afterhours electrician checked for proper voltage and checked GFI receptacle were checked for functionality with no issues found.

Mark Hughes was contacted and notified of the incident.

The Freezer will continue to be monitored and information will be passed on to the next shift.

Status: Completed

Date of Incident: 24 April 2016

Time of Incident: 1:00 pm

Buildings Affected: 72 Floors Affected: NA

Areas Affected: Room 2236

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During 1:00 pm tour the onsite electrician heard an audible alarm emitting from the freezer in room 2236.

The contacts posted on the entrance door were contacted and left voice messages.

Mark Hughes was contacted via text and voice mail regarding the incident.

Status: Completed

Date of Incident: 24 April 2016

Time of Incident: 10:00 am

Buildings Affected: 75 Floors Affected: NA

Areas Affected: Freezer 2236

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During 10:00 am tour found Freezer 8522 was in high temp alarm.

The freezer was at -69 C and rising.

Freezer owners were contacted and spoke with regarding the issue

The afterhours electrician checked for proper voltage and checked GFI receptacle were checked for functionality with no issues found.

Mark Hughes was contacted via text and voice mail regarding the incident.

The Freezer will continue to be monitored and information will be passed on to the next shift.

Status: Completed

Date of Incident: 07 February 2016

Time of Incident: 2:00 am

Buildings Affected: 75
Floors Affected: NA
Areas Affected: NA

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During 2:00am tour found Freezer 1213/Node 16/Input 111 in high temp alarm.

Freezer owner Aaron Chen (240)402-9434 was called and left voice message.

The afterhour electrician checked for proper voltage and found GFI strip tripped.

The GFI strip was reset, as of 4:00am tour freezer is operating and at setpoint.

Status: Completed

Date of Incident: 15 February 2016

Time of Incident: 1:30 am

Buildings Affected: 52

Floors Affected: Ground
Areas Affected: Vivarium

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 1:30 am AHU 1, 2 &3 tripped out on high static pressure, after three attempts to restart troubleshooting was needed.

We found duct detector SMRP 5-52 located on the Supply duct tripped and smoke dampers 100% closed.

Since the AHU's are critical units Marianne Kennedy was contacted regarding the issue.

We discussed a temporary solution, since no smoke was detected to release the damper shaft from the actuator and manually open the damper to allow supply air flow.

The dampers were opened and the units restarted, a detailed note was written and left on the fire panel located outside B75.

The morning branch and control technicians were notified of the situation.

Status: Incomplete

Date of Incident: 15 February 2016

Time of Incident: 5:00 am

Buildings Affected: 62 Floors Affected: All Areas Affected: All

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During 5:00 am walkthrough it was noticed that exhaust fan 5 VFD was in fault.

All systems were checked and VFD reset. All software alarms were reset and fan was operational.

Status: Completed

Date of Incident: 07 February 2016

Time of Incident: 2:00 am

Buildings Affected: 75
Floors Affected: NA
Areas Affected: NA

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During 2:00am tour found Freezer 1213/Node 16/Input 111 in high temp alarm.

Freezer owner Aaron Chen (240)402-9434 was called and left voice message.

The afterhour electrician checked for proper voltage and found GFI strip tripped.

The GFI strip was reset, as of 4:00am tour freezer is operating and at setpoint.

Status: Completed

Date of Incident: 16 February 2016

Time of Incident: 8:30 pm

Buildings Affected: 1

Floors Affected: NA

Areas Affected: Building Front/ Flag area

Received a call from Honeywell Branch regarding pole and flag lights out during nightly walkthroughs.

Notified Afterhours electrician to investigate, Jimmy Wright (Dyna Electric) will be onsite to investigate and correct issue.

Status: Open
Time Spent: 3 hr
Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: 16 February 2016

Time of Incident: 8:00 pm

Buildings Affected: 75 Floors Affected: NA

Areas Affected: Parking Area

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Received a call from command center regarding a fallen tree outside of Building 75 and resulting in parking area lights not functioning. Also stated by command center contractor Jerry Webber is aware of and resolving the issue.

Contacted Jerry Webber to get more information and that he is aware of and correcting the issue.

Contacted Donald Able (GSA) and Marianne Kennedy to ensure of issue awareness.

Status: Open

Time Spent: 3 hr

Materials Needed: N/A

Maximo Ticket No. N/A

Date of Incident: 15 December 2015

Time of Incident: 11:30 pm

Buildings Affected: 72 Floors Affected: 5th

Areas Affected:

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Was contacted directly by branch regarding AHU 22 was not running.

Contacted after hours control tech to investigate, found AHU 22 was in maintenance mode and instructed to leave off until morning due to possible maintenance issues.

Status: Completed

Date of Incident: 27 February 2016

Time of Incident: 08:30 pm

Buildings Affected: 72 Floors Affected: 5th

Areas Affected: BSL Labs #1 - 11

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Failure of BSL Labs 1 through 11-

Approximately 8:00am during Building 52/72 switch gear maintenance conducted by FDA and Eaton Electric, all BSL labs failed and associated exhaust fans went to minimum flow.

Afterhour supervisor Mark Tirpak was contacted and gave an instructed lab restart.

Marisa Hickey and Marianne Kennedy were contacted regarding the issue.

System Restart procedures performed system returned to Normal operating status.

Status: Completed

Date of Incident: 27 February 2016

Time of Incident: 8:30 am

Buildings Affected: 52

Floors Affected: Ground
Areas Affected: Vivarium

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 8:30 am exhaust fan 12 VFD drive tripped out transferring on command to unit 11.

Supervisor Mark Tirpak was notified and instructed technician's to reset.

Drive was reset and in operation.

Status: Completed

Date of Incident: 19 April 2016

Time of Incident: 5:30 pm
Buildings Affected: 52/72
Floors Affected: NA

Areas Affected: Freezer 8485 GSRC ticket no. 17435392

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 5:30 pm received call a from GSRC regarding freezer no. 8485 in BSL 2 room 4230.

Freezer owners were contacted and left voice mail messages with regarding the issue.

Contacted all the proper recipients according to the freezer farm SOP, spoke with Marianne Kennedy to relay current information.

The afterhours electrician checked for proper voltage and checked GFI receptacle were checked for functionality with no issues found.

The current freezer temperature was at -75 C and holding (Set point -80 C).

The branch technicians were contacted to monitor the freezer temperature throughout the evening and report any temperature deviation as necessary.

The Freezer will continue to be monitored and information will be passed on to the next shift.

Status: Completed

Date of Incident: 01 March 2016

Time of Incident: 04:51 pm

Buildings Affected: 72 Floors Affected: 4th

Areas Affected: Room 4225 BSL2 Lab

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 04:51 pm call came in regarding BSL 2 lab room 4225 was warm, Technician Dave Mach was dispatched.

At 5:40 technician Mark Tirpak went to check the room, no one was available and room was locked. I called and left voice message to Indira Hewiett (Primary contact listed on door).

Metasys was checked and noticed the link between JCI and Phoenix system was unreliable and showing blacked out points.

The associated Phoenix system server was rebooted.

The Associated NAE's were rebooted.

Both Phoenix gateways were commanded to reconnect in Metasys.

Called Bob M. (JCI) for additional support and possible actions.

System still remains unreliable and Metro will have to be called for additional support.

Temporary actions may have to include gaining access to the lab removing the actuator and manually manipulate the reheat valve to desired setpoint.

Status: Open
Time Spent: 3 hr
Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: 01 March 2016

Time of Incident: 04:51 pm

Buildings Affected: 72 Floors Affected: 4th

Areas Affected: Room 4225 BSL2 Lab

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 04:51 pm call came in regarding BSL 2 lab room 4225 was warm, Technician Dave Mach was dispatched.

At 5:40 technician Mark Tirpak went to check the room, no one was available and room was locked. I called and left voice message to Indira Hewiett (Primary contact listed on door).

Metasys was checked and noticed the link between JCI and Phoenix system was unreliable and showing blacked out points.

The associated Phoenix system server was rebooted.

The Associated NAE's were rebooted.

Both Phoenix gateways were commanded to reconnect in Metasys.

Called Bob M. (JCI) for additional support and possible actions.

System still remains unreliable and Metro will have to be called for additional support.

Temporary actions may have to include gaining access to the lab removing the actuator and manually manipulate the reheat valve to desired setpoint.

Status: Open
Time Spent: 3 hr
Materials Needed: N/A
Maximo Ticket No. N/A

Date of Incident: 10 March 2016

Time of Incident: 11:30 pm

Buildings Affected: 72 Floors Affected: 5th

Areas Affected: Offices/Common area

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 11:30 am it was noticed on the BAS Metasys that AHU 23 return fan was in fault causing both AHU 22 & 23 return fan output command to 100%.@ 60 hertz.

A physical conformation was made.

Due to return fan pressure the return fan VFD was immediately reset.

AHU 23 was reset in software and back in normal operation.

Both AHU 22 & 23 return fan command are linear at 18 hertz (Normal operation)

Status: Completed

Date of Incident: 11 March 2016

Time of Incident: 5:00 pm

Buildings Affected: 62

Floors Affected: Ground

Areas Affected: Tunnel, ground floor hallway, labs, pump room, break room

Electrical switch gear room.

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 5:00 pm a large amount of water was noticed coming from building 62 pump room and accumulated into the tunnel area.

Mark Willey (Honeywell Branch) was first onsite and found that the 2" schedule 40 galvanized flush valve on the 6" domestic water line strainer had broken loose allowing gallons of water on the floor filling the pump room and then flowing to all other adjacent areas.

Mark Willey (Honeywell Branch) isolated the flow of water by shutting off the domestic main and return line water valves and also turned off all tigerflow booster pumps.

Mark Willey (Honeywell Branch) and Mark Tirpak (Honeywell Control tech) removed the compromised pipe and valve; it was replaced with a schedule 80 black steel pipe and a gate valve.

The main domestic water main and return valves were open and a visual inspection done to ensure no leaks present.

After confirming that no leaks were present the tigerflow pumps were reenergized to allow water flow pressure to the building.

Marianne Kennedy was onsite coordinating with Didlake to ensure all water was extracted and removed.

After all water was removed from building switchgear room, John Clark (Dyna Electric) coordinated with Jimmy Wright (Dyna Electric manager) to commence a walkthrough of the switchgear room.

No issues were found regarding the switchgear since the water leakage into the room was minimal.

The main hallways and labs were evaluated by Marianne Kennedy and was concluded that the cove base molding and 2' of drywall were to be removed from the hallways to assess the water damage and drywall saturation.

Under Marianne Kennedy's direction Kenny Kolbe (Honeywell General Technician) was approved to be called in. Mark Tirpak (Honeywell control tech), Bobby Ramtahal (Honeywell Branch) and Eddy Malinowski (Honeywell Branch) assisted in the removal of the drywall, insulation and cleanup of the area for safety concerns.

Under Marianne Kennedy's direction a moisture sample is to be taken daily to evaluate the drying process over the weekend and will be addressed on Monday.

Status: Incomplete

Date of Incident: 23 March 2016

Time of Incident: 06:00 pm

Buildings Affected: NA
Floors Affected: NA
Areas Affected: NA

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 6:00pm received call from command center regarding an FDA employee locked her keys in her personal locker and requested help cutting the lock.

Honeywell Branch cut the lock with the employees permission.

Status: complete

Date of Incident: 28 December 2015

Time of Incident: 07:00 pm

Buildings Affected: 75

Floors Affected: Ground

Areas Affected: Freezer Farm

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Freezer# 8874 Rees node 17/input 40 emitting false door agar alarm

Confirmed all doors both upper and lower were closed and secure.

Freezer at set point no issue with temperature.

Notified Dr. Emily Thomas via voice mail regarding issue.

Date of Incident: 03 March 2016

Time of Incident: 04:30 am

Buildings Affected: 75

Floors Affected: Ground

Areas Affected: Freezer Farm/Cryo Farm

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

Approximately 4:30 am I received call from afterhours technician that during virtual tours it was noticed rising temps in the freezer farm and cryo farm.

It was found that AHU 6 that supplies the cryo farm and the four (4) fan coils were tripped out during the switch gear transfer.

All equipment was reset and checked for proper operation.

Areas will be continued to be monitored throughout the shift and notification will be passed to the morning technicians.

Status: Closed

Date of Incident: 08 May 2016

Time of Incident: 7:00 am

Buildings Affected: 52

Floors Affected: Ground

Areas Affected: Vivarium Saddle Bag

DESCRIPTION of INCIDENT / ACTIONS TAKEN / FOLLOWUP NEEDED

During the morning Honeywell branch tour of the vivarium saddle bag area it was noticed that a strainer on a domestic cold water valve is dripping onto the floor. The onsite vivarium staff was contacted, and notified of the issue and granted permission to isolate the water and repair the leak. The leak was corrected, the water was restored and the vivarium staff was notified of the correction and water restoration.

Status: Complete